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This is a collaborative effort that includes the instructor, 2
 STEM Tutoring Visits to the tutoring areas supporting Calculus, Physics and Statistics increased significantly again this year by 20 percent as compared to the same time last year. Additional tutors were added to support these areas in the past year however due to space constraints, the areas are routinely overextended (too many students per tutor and insufficient space), causing students to leave without services.

Beginning with the current spring semester, one of our tutors has worked closely with an instructor from Physics 1 & 2 to organize review sessions prior to each major exam. Each session had between 50 and 60 students in attendance and were rated as highly beneficial by students.

Tutor Training - As mentioned above, all tutors in the SMART Lab area are now required to complete content focused assignments designed to prepare to help with the course content each week.

In addition, our tutor training program was just certified by the national association to offer all 3 levels of Tutor Training. All tutors must complete Level 1; Levels 2 & 3 are optional. Those who choose to complete Level 3 will be assisting with training and mentoring new tutors as part of the requirements.

Writing Studio

Through an International Writing Center Association research grant, several of our Writing Studio Coordinators are studying the use of iPads in appointment sessions. To date 26 participants are enrolled in the IMPROVED study. Several conference presentations have been offered on the I Sessions and 4 other institutions, including Hofstra and Dartmouth, are working with our staff to offer a similar approach on their campuses.

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USF is in the third Ç CE } (š Z ^ CE § D ue (COVID) project, funded by Helios Education Foundation, Lumina Foundation, Kresge Foundation, USA Funds and the Bill and Melinda Gates Foundation.

The regional consortium with USF includes the following state and community colleges:
Hillsborough Community College Pasce-Hernando State College Polk State College St. Petersburg C8(Co)-4(I4

