

After 15 years of service at USF, Jim Gray, Plant Operator with Facilities Management, has retired. He plans to relax and play like a “big kid”, doing what he loves. One of these is to continue attending the Bull’s games, yelling as loud as he can. Jim says he has been spending a lot of time with his retired brother from Texas who has moved to Florida. They have been bowling and golfing. Jim is also now part of a ski group that goes to Colorado every winter. As Jim enters this new chapter in his life he says working at USF was an experience he will always cherish. Thank you Jim for all of your hard work and dedication. USF wishes you well in all you do!

On the Job: [http://www.usf.edu/officeofadministrativeservices/](#)

Open Enrollment is going on now and ends at 6 p.m. on Friday, November 4

Veterans Day - Friday, November 11

Thanksgiving Holiday - November 24th & 25th



Parking & Transportation Services Team

The Parking and Transportation Services (PATS) Customer Service Team is responsible for ensuring USF students, staff, and visitors have safe and efficient access to the campus. They do this by selling parking permits, giving directions, and providing parking and transportation options to best suit the needs of each individual and department. The Customer Service Team prides themselves on helping the University to achieve its goals by

providing accurate, timely, and quality service to their customers. Their desire is to have everyone who interacts with them leave with a WOW!

The team consists of hardworking employees with varying years of experience at USF. They are led by three supervisors:

Ivette Torres with 18 years, Robert Jordan with 13 years, and Eric Tate with 2 years. There are five cashiers on the team: Michelle Lyle with 15 years, Nat Gilson with two years, Jess Alleyn with one year, Mary Colini with one year, and Shameka

